



## 2018 Cannamore Orchard – Position Descriptions

### Requirements for all positions:

- Punctual
- Professional
- Flexible
- Amazing
- Putting your safety first
- Ability to work in all weather conditions (Rain, Heat & Cold)
- Cell phones are not permitted to be used during work hours on the property
- No smoking while on duty on the property
- Other duties as required

### 1) **AOT – Actor (Speaking Role):**

- Specific Costumes, Makeup, Hair and/or Masks will be required
- Be able to work independently and in the dark
- In some scenes be part of a team
- Be able to follow specific instructions
- Previous acting experience for some scenes is an asset
- Improvisational skills for some scenes is an asset
- Be able to learn/memorize set lines for a scene and able to project voice
- You must be comfortable talking for the whole shift
- Some technical experience for some scenes would be an asset
- Must be able to maintain a small campfire, keep it going and extinguish it
- Be able to scream or yell so as to scare people repeatedly throughout the entire shift
- Sitting and or standing for long periods of time
- Coordination and timing will be imperative
- Some positions may require the use of a harness and working at heights

### 2) **AOT – Actor (Screaming Role):**

- Specific Costumes, Makeup, Hair and/or Masks will be required
- This role includes Screaming, Yelling, Groaning but no Speaking
- Be able to work independently and in the dark
- In some scenes be part of a team

- Be able to follow specific instructions for scenes
- Must be able to scare people
- Improvisational skills for some scenes is an asset
- Some technical experience for some scenes would be an asset
- Experience with the use of Chainsaws and/or Small Power Tools is considered an asset
- Must be able to maintain a small campfire, keep it going and extinguish it
- Sitting and or standing for long periods of time
- Coordination and timing will be imperative
- Some positions may require the use of a harness and working at heights

### **3) AOT - Scene Support:**

- Black face paint will be required
- Be able to work independently and in the dark
- In some scenes be part of a team
- Be able to follow specific instructions
- Some technical experience for some scenes would be an asset
- Sitting and or standing for long periods of time
- Coordination and timing will be imperative
- Must be physically fit, lots of heavy pulling and lifting is required at some scenes
- Supply and wear black clothing head to toe
- Must be able to maintain a small campfire, keep it going and extinguish it

### **4) AOT - Wagon Narrator:**

- Specific Costumes and Makeup will be required
- Be able to learn & memorize a set of lines
- Be able to interact with costumers on the wagon
- Bilingualism is an asset
- Be able to improvise as needed and ready to tell jokes
- Be able to project voice on a moving wagon with tractor noise
- You must be comfortable standing on a moving wagon
- You must be comfortable talking for the whole shift
- You must be able to professionally interact with all customers at all times, including troublemakers
- You must be professional and courteous at all times
- You must remain in character at all times while on the property

### **5) AOT & FAW - Tractor Driver:**

- Have a valid Class G or equivalent drivers license
- Be able to work independently and in the dark
- Previous experience operating farm tractors and towing large wagons
- Comfortable driving in small/tight spaces
- Coordination and timing will be imperative

- Ability to drive in dark and sometimes in foggy conditions
- Ability to operate a tractor and take direction via a two-way radio through an earpiece

#### **6) AOT & FAW - Store/Admissions**

- Previous Customer Service is an asset
- Bilingualism is an asset
- Experience with handling cash (good mathematics)
- Experience with Debit/Credit Machine
- Experience with using a Cash Register
- Ensuring all customers are greeted right away in a professional and polite manner
- Answering the phone
- Ability to deal with potentially upset customers and seek the assistance of a Manager
- Must be neat and presentable looking
- Must wear and take care of a supplied uniform
- Light Cleaning and Housekeeping
- Stocking shelves and organizing merchandise
- Good attention to detail
- Ability to stand for long periods of time
- Some moderate lifting will be required
- Happy, Energetic and a Great smile

#### **7a) AOT & FAW - Chip Truck**

- Food Handler Certificate is an asset
- Experience with Fryers, Grills and other Kitchen Equipment
- Experience prepping and cooking: Hamburgers; Fries; Pogo's; Hot Dogs; Poutine, Onion Rings, etc.
- Attention to detail
- Ability to multitask and handle multiple orders at once
- Must be neat and presentable looking
- Must wear and take care of a supplied uniform
- Ability to stand for long periods of time
- Some moderate lifting will be required
- Cleaning and Housekeeping before and after shift

#### **7b) AOT & FAW – Canteen**

- Take Orders
- Ability to multitask and handle multiple orders at once
- Serve Coffee, Hot Chocolate & Apple Cider
- Serve small snacks including Pop & Water
- Previous Customer Service is an asset

- Bilingualism is an asset
- Experience with handling cash (good mathematics)
- Experience with Debit/Credit Machine
- Experience with using a Cash Register
- Ensuring all customers are greeted right away in a professional and polite manner
- Must be neat and presentable looking
- Must wear and take care of a supplied uniform
- Stocking shelves and organizing merchandise
- Good attention to detail
- Ability to stand for long periods of time
- Some moderate lifting will be required
- Happy, Energetic and a Great smile
- This position will involve operating the Mini Donut Machine

#### **8) AOT & FAW - Street Performer (Busker or Magician)**

- Must have previous Busker or Magician experience
- Ability to walk around and entertain customers
- Bilingualism is an asset
- Excellent with kids
- Ability to stand for long periods of time
- Must be neat and presentable looking
- Supply and wear a costume to fit the part
- Must be able to professionally interact with all customers at all times, including troublemakers
- You must be professional and courteous at all times
- You must remain in character at all times while on the property

#### **10) FAW – Face Painter**

- Setup and run a Face Painting area for kids
- Previous Face Painting experience is required
- Bilingualism is an asset
- Must be creative
- Must love kids
- Must have excellent customer service skills
- Must be outgoing, energetic, bubbly and have a great smile
- Must wear and take care of a supplied uniform
- You must be professional and courteous at all times
- Ability to stand for long periods of time

#### **11) AOT – Makeup and Hair / FAW – Face Painting**

- Experience in Special-FX makeup application
- Experience in Teasing Hair and/or Halloween Hair Styles
- Quick and Good
- Attention to detail
- Ability to multitask

- Able to work with minimal supervision
- Must clean up and organize after each session
- This position is only required for two hours before each session, you may wish to apply to another position if you'd like more hours
- This position may also be used to staff FAW weekends to paint kids faces, if you're interested in this please indicate so on the application form.

## **12) AOT – Safety/Parking**

- Ensuring the safety of all staff and customers on the property
- Park Cars so as to fit as many as possible and ensure easy exit
- Responsible for patrolling the grounds to ensure the safety of staff and customers
- Assist Managers with the removal of unwanted patrons when necessary
- Responsible for checking admission tickets at the main entrance and screening potentially unlawful customers
- Liaise with the local Ontario Provincial Police
- Ability to deal with potential upset customers in a calm and professional manner
- Respond to any First Aid emergencies
- Operate a two-way radio
- Must wear and take care of a supplied uniform
- Ability to work as a team
- Bilingualism would be an asset
- Must have First-Aid & CPR
- Ontario Security License is an asset
- Ensuring all customers are greeted right away in a professional and polite manner
- Ability to deal with potentially upset customers and diffuse the situation
- Must be neat and presentable looking
- Must be able to deescalate situations
- Ability to stand for long periods of time
- Responsible to ensure the grounds are litter free

## **14) AOT & FAW - Volunteer Ambassador**

- Roam the grounds and assist customers as required
- Provide information
- Answer Questions
- Assist with carrying bags to customer's vehicles
- Monitoring various activity area's and check for Admission Tickets/Bracelets
- Being visible at all times
- Ensuring all customers are greeted right away in a professional and polite manner
- Must be neat and presentable looking
- Ability to stand for long periods of time
- Must wear and take care of a supplied uniform
- Happy, Energetic and a Great smile
- **\*If you're planning on putting these volunteer hours towards your school hours, it's your responsibility to ensure the school board allows this type of volunteer work**

**If you're interested in a volunteer position, please email [info@cannamoreorchard.com](mailto:info@cannamoreorchard.com) and include the following information:**

- Full Name, Age, Address, City/Town, Email Address, Phone Number
- Provide the Dates and Hours you're available to volunteer

**Pay Information:**

- Family Activity Weekends (FAW) Staff will be paid every two weeks.
- Acres of Terror (AOT) Staff will be paid in one lump sum in the middle of November.
- You must have a Social Insurance Number to be paid. If no SIN is available we will hold your pay until you get your SIN number.
- You will need to come to the orchard, in person, to collect your paycheque; they will not be given to parents or friends.
- Some AOT positions will require your attendance earlier than the start time stated. This includes Makeup applications, Costume wear, Harness fitting, etc. You will be notified if you fall into this category.

**Staff Perks:**

- All staff are entitled to a pre-set \$2.00 meal at the Canteen (Drink, Chips & Hot Dog)
- All AOT staff get unlimited free admission for themselves to Acres of Terror
- All AOT staff will receive two free all-inclusive admission passes to Acres of Terror to give to family and/friends for use at anytime throughout the 2018 season